

The Brain & Spine Foundation Annual Accounts and Trustees Report I April 2020 – 31 March 2021 Company no. 4432677. Charity no. 1098528

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For the year ended 31 March 2021

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Reference and administrative details

For the year ended 31 March 2021

Company number	4432677	
Charity number	1098528	
Registered office	CAN Mezzanine 4th Floor 7-14 Great Dover Street London SE1 4YR	
Trustees		ectors under company law, who served during of this report were as follows:
	Anthony Amato-Watkins Ian Basden-Smith	(appointed 29 April 2020)
	Joseph Bedford Peter Brickley Colin Cosgrove Paul Fleming Asli Guner-Paul Jeroen Huysinga Mark Luce (Chair) Elizabeth Manuel Sarah Vibert Alistair Watkins	(appointed 29 April 2020) (appointed 29 April 2020) (resigned 22 October 2020) (appointed 29 April 2020) (appointed 29 April 2020) (appointed 29 April 2020)
Charity president	Peter Hamlyn BSc MB BS	MD FRCS FISM
Charity vice president	Clive Holland Eric Roux	
Chief executive officer	Marc Anthony Smith	
Company secretary	Marc Anthony Smith	
Bankers	CAF Bank 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4TA	NatWest Bank Tavistock House Tavistock Square London WC1H 9JA
Independent examiners	Godfrey Wilson Limited Chartered accountants and 5th Floor Mariner House 62 Prince Street Bristol BS1 4QD	l statutory auditors

Report of the trustees

For the year ended 31 March 2021

The Brain & Spine Foundation at a glance

Our vision

We want anyone affected by any neurological problem to get the best treatment, care and support to live a dignified and meaningful life.

Our mission

We provide free, professional support and expert information to anyone affected by any neurological problem.

Our purpose

Everything we do is intended to enable and empower people affected by a neurological condition to dramatically improve their quality of life outcomes.

Our values

• Expert

We work to a high standard and use the expertise of health professionals, our staff and our community to produce quality information and support services. We recognise and value lived-experience.

• Inclusive & Diverse

We support anyone who needs us: we respect and care for our community and listen to the needs of people affected by neurological conditions. Organisationally, we reflect the community we serve and strive to have the person-voice represented and listened to.

• Empowering

We help people to help themselves. By providing information and support, we enable individuals to take more control of their own journey. Like a good companion, we are there when they need us.

• Learning and growing

We're ambitious about what we can achieve for people affected by neurological problems. We learn from experience and research, we are hungry for knowledge and creative in our thinking. We work innovatively and in an agile way to grow and improve what we do.

Collaborative

We work with others, including the people we serve, health professionals and other organisations to get the best results. We seek to build meaningful partnerships with all stakeholders and are driven by a common cause and shared purpose.

Report of the trustees

For the year ended 31 March 2021

Our focus

Our distinct approach integrates three inter-related elements: Services, Research and Campaigning. The combined impact of these activities, allied to our pan-neurological remit gives the Brain & Spine Foundation its unique place in the neurology landscape:



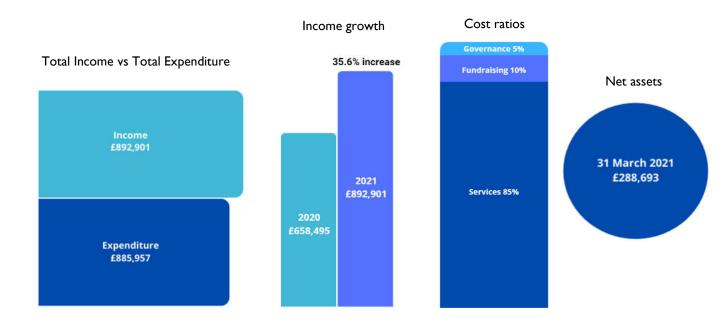
Our year in a snapshot

Last year was like no other. As the pandemic disrupted the world with staggering force, all aspects of our lives were impacted and access to NHS and care services were significantly disrupted. The one in six of us living with a neurological condition in this country faced delays to treatments, medicines and surgery and continue to do so. We are proud to have increased the delivery of services at a time of unprecedented demand in the face of NHS diversions. We have also launched a new engagement platform – NeuroLifeNow - designed to connect our community with the design, development and delivery of the care improvements that they require. The strength and resilience of our community is what drives us forward and we have great optimism as we move into 2021-22.

Report of the trustees

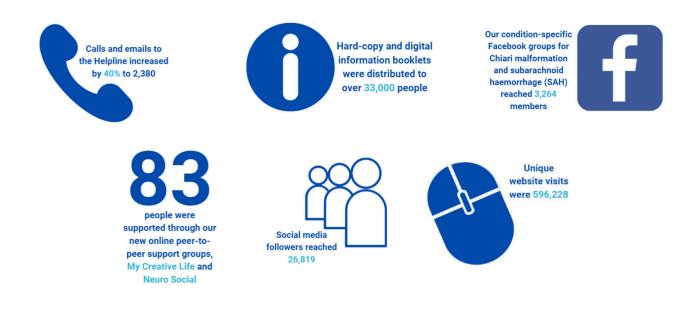
For the year ended 31 March 2021

Our financial performance



Our impact

Accessible, tailored and expert support & information remained core to our service delivery. We increased reach by 45%, connecting with over 600,000 people in our community:



Report of the trustees

For the year ended 31 March 2021

Our response to Covid-19

As the pandemic took its grip, our focus was to support our community through the crisis by providing the right information, at the right time and in the right way. We adapted quickly to meet their needs and urged decision makers to set out plans for health and care improvements. As the longer term impacts of the pandemic are becoming evident, our Covid-19 response remains agile, needs driven and appropriate.

Our people

We have built a talented team of individuals who, against the backdrop of Covid-19, remained professional and dedicated to delivering our support services, engagement activities and daily operations. The digital transformation work that took place in 2019-20 to support remote working allowed our staff to continue their efforts with minimal disruption. In seeking to embrace a range of skills at Board level, we recruited 7 new Trustees with relevant experience to support the governance of our new transformational strategy – our Trustees now number 11.

Our ethos

We are person-centric: Uniquely pan-neuro, our information and support service model continues to evolve around understanding the holistic needs of people affected.

We are insight led and data driven: We have a vision to improve reach and impact of our services by leveraging digital and data strategies.

We seek to build a large community of people affected by neurological conditions in UK: one that unifies their voices and influences systemic change to the design and delivery of care.

Report of the trustees

For the year ended 31 March 2021

A letter from the Chair

I'm delighted to share with you the Brain & Spine Foundation annual report. It has been an extraordinary year, and I would like to express sincere gratitude to everyone who has stood by us and strived to deliver positive outcomes for our community of people affected by neurological conditions during such turbulent times.

2020 saw the start of our transformation strategy. The long-term vision builds on our unique position as a panneuro, person-centred organisation. Our ambition is to be the 'go-to' organisation for support and information services for people affected by any neurological condition. We want to build a strong, unified voice for our community, meeting the needs of everyone affected: people, their family and carers.

This year we connected with over 600,000 people affected by a neurological problem who reached out to our Helpline for free, tailored support, ordered one of our expert information booklets or joined our digital community. The impact of Covid-19 is evident with 50% of calls to the Helpline about the secondary consequences of brain and spine illness, such as mental health problems, social isolation and anxiety. We are immensely proud that we have continued to be there for people when they needed us most against the backdrop of a global pandemic, but we must also make sure we are well prepared for the future.

We know that living with a neurological condition can be a lonely and difficult experience. With many members of our community clinically vulnerable and shielding during the year, we continued to run our condition-specific Facebook support groups and launched two new online peer support programmes, Neuro Social and My Creative Life. We continue to make these sessions as inspiring and practical, and are exploring specific programmes for carers.

In January, we were excited to launch NeuroLifeNow, our new App and website, in collaboration with the Neurological Alliance. This innovative platform encourages anyone affected by a neurological condition or symptoms to report the daily reality of living with their illness, and how they are accessing treatment and care. Over 800 people have shared their valuable insights and these experiences have already been used to influence how neurological services are funded and delivered, most notably being referenced in a House of Lords debate in early June 2021. I'd like to thank every person who has signed up to the App, and the charitable trusts and corporate businesses who have so generously supported this innovative project.

Like many organisations, our staff team began working-from-home and adapted to testing times with outstanding professionalism and dedication. Despite challenging circumstances we were able to strengthen our workforce by recruiting 6 members of staff and 7 new Trustees with the expertise and passion required to deliver our ambitious strategy and I feel proud to lead the Board of Trustees as Chair of this charity.

Our work is only possible thanks to our incredible supporters and hardworking volunteers. Despite many of our planned fundraising events being cancelled, such as the London Marathon, our community took on virtual events and created new, socially-distanced ways to raise funds. We feel privileged to have such an incredible network of dedicated Ambassadors, fundraisers and volunteers. By the end of the financial year, our income sat at £892,901 - an increase of 35.6% on the previous year. I would like to thank our generous network of donors and funders for their continued dedication to the organisation, and our staff team who have worked tirelessly to explore and secure a diverse range of income.

Report of the trustees

For the year ended 31 March 2021

In the coming year, we will continue to support anyone affected by any neurological condition and fund social research and insight into the daily reality of the people we serve. We will campaign to give power and a voice to the neurological community to drive change and dramatically improve their quality of life. The pandemic has reinforced that we are stronger together. I hope you will join us as we move towards our 30th Anniversary year.

Mark Luce

Mark Luce Chair of Trustees, Brain & Spine Foundation

Report of the trustees

For the year ended 31 March 2021

Report of the Trustees

As an independent health charity, the Brain & Spine Foundation plays a number of crucial and influential roles in supporting the health and wellbeing of people affected by a neurological problem living within the United Kingdom.

Founded in 1992, we draw from 29 years of experience and accumulated expertise to deliver person-centred support and accessible information directly to those who need it; and we continue to listen to and learn from our community, allowing us to identify and respond to their unmet needs and ensure that our work remains relevant.

Uniquely pan-neuro, we are there for someone at any stage of their journey, from when symptoms first appear, before diagnosis, throughout their wait to see specialists, and in the long-term when there can often be a lack of specialist or community care available to help in the management of chronic conditions. For many people, the support and information they find through our services simply does not exist anywhere else.

We also work to raise awareness of the challenges faced by people affected by a neurological condition and provide a platform for the voice of our community. Through the gathering and reporting of people's real-world experiences, we help present evidence of the unwarranted variations in the access to and delivery of care. Through regular and frequent reporting of lived experience, we help influence the design and delivery of healthcare services.

We help to bridge the gaps between different parts of the health and social care systems, and we work to ensure that those who need to are able to interact with these systems effectively and efficiently.

Why we exist

One in six people in this country is affected by a neurological or neurodegenerative condition. These diseases include dementia, stroke, motor neurone disease, neuromuscular diseases, brain cancers, Parkinson's, multiple sclerosis and epilepsy to name just a few. That is over 12 million individuals who have experienced or are living with a condition or symptom that may have life-changing, and often life-long effects.

There are over 600 known neurological conditions. A neurological problem can impact every aspect of a person's life, including physical, mental, and social wellbeing. Friends and family can also be affected and may need to provide full-time support as a carer.

Despite some regional centres of excellence, the stark reality for anyone affected by a neurological problem is that services are scarce, limited in scope and fragmented – and significantly under-resourced compared to other major health conditions, like cancer and heart disease.

The Association of British Neurologists and others, estimate that the disruption caused to the delivery of neurological support services by COVID-19 during 2020 has increased the number of people waiting to see a specialist neurologist from 35,000 to over 140,000 in the UK. A further 60,000 are waiting for neurosurgery. With fewer than 1,000 specialist consultants in England, this backlog will take many years to clear. Meanwhile, with many waiting more than a year to see a consultant, the health of our community is getting worse more quickly.

In this increasingly diverse, complicated, and complex landscape, there is an ever-growing need and demand for support and accessible information from individuals, their families, friends, and carers and the healthcare professional who look after them.

Report of the trustees

For the year ended 31 March 2021

The work we do makes a real difference; it gives immediate help and on-going support and relieves pressure on the NHS. This is especially valuable at a time of national emergency and during the aftermath.

Our services: the right support, at the right time, in the right way

Neuroscience nurse-led Helpline

"The nurse made me feel better about my situation, and I felt armed with knowledge to take to my GP."

We know that asking for help is not always easy. Discussing your diagnosis or condition, your worries, and the challenges you are facing can be emotional and difficult. Some people may have already experienced stigma when trying to talk to others.

Our free, expert national Helpline service provides a trusted safe space where someone can seek practical and emotional support, clarity and reassurance. Run by experienced neuroscience trained professionals, our Helpline team understand the complexity of neurological conditions and the difficulties that people can encounter. We help people make sense of complex information or specialist medical terminology, support them to access the right services and to ask the right questions to ensure they get the most out of their appointments and care. We understand the importance of recognising that their challenges are not limited to their symptoms or condition, but also come from how these can impact their ability to work, their independence, their relationships, and other wider personal and socio-economic issues.

When someone contacts us we relate to them as a person first and foremost. We engage with people in a holistic and person-centred way: finding out what is important to them, working with loved ones, and giving options so they can make an informed decision. The neuroscience nurses use their clinical knowledge and experience, alongside strong listening skills, and a commitment to treating people with compassion and empathy, to deliver high-quality care and support.

We are there for the person's entire journey, not just in the first instance. Calls are not limited in number nor by time, as we know that peoples' needs change over the years. Knowing that trusted help is just a phone call or email away can also alleviate stress and reduce anxiety when often it is difficult for someone to get in contact with their own healthcare team. Our Helpline service is confidential, anonymous and can be accessed by phone, email, or via our social media channels.

Last year the Helpline responded to 2,380 enquiries by answering phone calls, providing call backs, and replying to emails. This represents nearly 40% growth on 2019, with the majority increase being seen in e-mail enquiries related to COVID-19 and mental wellbeing. The expertise of our neuroscience nurses also continues to be valued by healthcare professionals and other charities seeking to learn more about neurological conditions and the support available to their patients locally and in the community.

Accessible health information

"Your booklet on dizziness was a balm of comfort. In some situations it feels like there are no lights at the end of the tunnel. But you have helped me find one."

Receiving a diagnosis can be a difficult or traumatic experience. For many people, absorbing or retaining information during appointments, or following a diagnosis, can be challenging – especially if it has been delivered verbally or someone is affected by cognitive ('brain fog') or communication difficulties.

Report of the trustees

For the year ended 31 March 2021

We produce accessible, evidence-based health information to support people affected by neurological problems. Our information helps individuals better understand their symptoms and diagnosis, to participate in shared decision making about treatments and care-planning, and empowers them to better manage their condition and achieve their goals.

High quality, accessible information can also help improve someone's experience of healthcare, helping to reducing the pressures, utilisation, and costs of that person to the healthcare system. We publish our information online through our website, where it is available to view, print, and download. This information is delivered in the form of webpages, fact sheets, booklets, animations, and short entries within an A-Z directory.

Our information resources provide information on a range of conditions and symptoms, including subarachnoid haemorrhage (SAH), face pain, head injury and vascular malformations of the brain. We also have information on what to expect during tests and treatments, such as MRI scans, lumbar punctures, and coiling of brain aneurysms. Our most downloaded resource provides guidance on how to perform vestibular rehabilitation exercises at home.

We distribute our printed booklets free-of-charge to individuals and to healthcare professionals. These may be given out in healthcare settings as part of providing patient information at the time of diagnosis or during care and management. We also produce educational videos on head injury and Chiari malformation that can be shared digitally via YouTube.

During 2020/21, we continued our commitment to producing high-quality health information and distributed hard-copy and digital publications to 33,000 people. Since launching our educational videos we have had over 79,000 views on YouTube.

Online peer support

"It's amazing this group is here. We share experiences with others who really understand."

Living with a neurological condition can be lonely and difficult. We know from talking with our community that sharing experiences and coping strategies can help people feel more positive and less alone.

Peer support can tackle feelings of isolation and improve mental wellbeing, as well as help people to feel more able to take on the challenges they may face each day. The coronavirus pandemic put a stop on any physical community-based activity, but we responded by launching online support.

Neuro Social is a safe and positive space for people to meet, share stories, give support and get support. Sessions are open to anyone regardless of diagnosis, ensuring that people living with rarer conditions can access a welcoming and understanding group. Neuro Social is run by Brain & Spine Foundation staff members but has been developed through close working with volunteers who themselves live with neurological problems. For now, we are bringing people together weekly via Zoom and are exploring specific groups for families and carers. My Creative Life is an art-based therapy group that launched in late 2020. The group is led by an expert moderator and is divided into seven sessions and uses simple, creative activities which are designed to support members to reflect on a specific issue or coping strategy. Sessions are run online and feedback received from the group has been positive, with the first group completing the ten week course in May and a new group launching in June 2021.

Report of the trustees

For the year ended 31 March 2021

We created and moderate two closed condition-specific Facebook groups that provide peer support for people living with Chiari malformation and for survivors of subarachnoid haemorrhage (SAH). These groups connect people with shared experience of these comparatively rare conditions, offering a safe and welcoming space where they can discuss experiences, share advice and offer mutual support. The groups are overseen by volunteer moderators living with the conditions concerned, who contribute to discussions and occasionally guide members to additional support.

Membership of our social media community, including online peer support groups for subarachnoid haemorrhage and Chiari malformation grew to 26,819 people last year. We are incredibly grateful to the volunteers and moderators that contribute towards our peer support groups who provide ongoing care and dedication to their community and peers.

Rebecca (pictured below) is one of the 600,000 people who we reached and helped last year:



Rebecca's story

"I had a subarachnoid haemorrhage (SAH), a bleed on the brain, one day out of the blue when I was 45. I had experienced a few migraines in the couple of months leading up to it but apart from that I was a normal, healthy busy person.

On the day it happened, I had dropped my husband and daughter off at the train station as they were going to London to shop for my daughter's birthday. Later, I felt a 'whooshing' sensation at the back of my head. It felt like my skull was opening up. After that, all I remember are snippets: being horribly sick; the paramedic calling my name and telling me to look into his eyes; seeing bright lights and feeling fresh air.

It felt like I was moving in slow motion. A friend had found me lying on my stairs with my face drooped to one side and had immediately called for an ambulance.

My friend had also called my family and soon after my husband was there with me, along with my children, parents and brother. I just remember focusing on my daughter's face. I was told I would need to have surgery and was prepped for theatre. Strangely, I felt no fear! The fear was much greater for my family and friends, but when I saw the medical team getting ready I just wanted to have the anaesthetic to go to sleep and stop my pain.

The surgery was a success, thankfully, and the next two weeks were spent recovering in hospital with lots of visitors. I've never felt so much love and will be eternally grateful for that. I had my driver's licence revoked for nine months as I wasn't in any fit way to drive, but my friends and family rallied round and I wasn't left alone at all for a few weeks. My husband helped to wash me until I felt confident to do it myself.

However, the tiredness would be overwhelming. I was diagnosed with PTSD and had some counselling for it. I went back to work as a teacher part-time but it exhausted me! I struggled with busyness and multi-tasking. I felt utterly overwhelmed.

Report of the trustees

For the year ended 31 March 2021

The Brain & Spine Foundation provided me with a booklet explaining all about SAH which helped my family and I understand what had happened and what to expect. I also joined the Brain & Spine Foundation support group for survivors of SAH and I have found this invaluable. Being able to talk and ask questions to people who understand was so comforting. I hope I can offer the same to others now.

I am so lucky but I still think about it every day. How one second I was fine and busy with life and the next I was fighting for my life. Three years on, I now consider myself recovered but just describe myself as a more fragile person. Although it was unlucky for it to happen to me, because it is so rare, I feel so lucky to have survived and even luckier to have recovered. It makes you realise just how precious life is and easily it can all be taken away."



Research: understanding the daily realities of our community

There are more people in the UK living with a neurological condition than cancer, heart disease, or diabetes. Transformational change is needed urgently, because the current system is under-funded, inadequately resourced, and is failing individuals and families.

In 2020-2021, we advanced our strategic transformation through the design, development and delivery of a digital engagement platform, NeuroLifeNow (NLN). The innovative digital App and website captures lived experience in real-time and this insight helps drive improvements in health and care for the neurological community. This research technology will enable us to gather unique evidence into the daily reality of neurological treatment, support, and care in England and throughout the UK. It is the first time a digital tool has been developed to capture 'lived experience' data on a rolling basis across all 600+ known neurological conditions.

NeuroLifeNow aims to:

- Create a platform that unifies and amplifies the voice of our community;
- Collect and present powerful evidence that will influence improved service design and delivery across neurology;
- Provide insight and knowledge that will dramatically enhance our direct & core services; and
- Improve the reach and impact of our charity's work.

During the pilot phase (Jan-March 2020), over 700 people signed up to the App and we received more than 600 completed questionnaires in total. Early insights showed that mental health needs were not being met and those who were experiencing cancellations of their care were more likely to need emergency support.

In March, and using the evidence gathered by NLN, the Neurological Alliance had a constructive meeting with senior Government ministers and NHS officers to discuss the impact of the pandemic on people with neurological conditions and urged them to set out plans for NHS re-set of neurological treatment and care. We will be following up and with further evidence captured via the App and will campaign for our community to be well situated within any forthcoming recovery strategy.

Report of the trustees

For the year ended 31 March 2021

A huge thank you must go to the hundreds of people who have shared their experiences through NeuroLifeNow. As we move forward with Phase II of the App's development we are speaking with people in our community to gather feedback – this insight will directly shape how we improve the App.

"This is an exciting and much needed project that has the potential to support more effective, efficient service provision in neurology and beyond. It is critical that the experiences of people with neurological conditions shape how we deliver care – this platform will enable us to do just that. I fully endorse the project and look forward to utilising this work as part of my role to drive forward transformation in neurosciences."

Prof. Adrian Williams: Chair of NHS England and Improvement Neurosciences Clinical Reference Group & Co-Chair of National Neurosciences Advisory Group; Senior Advisor to the Getting it Right First Time (GIRFT) programme & London Ambassador; West Midlands Clinical Director Neurosciences & Chair of Senate.

As part of our overarching transformational strategy, our objective is to create a comprehensive 'pan-neuro' view, contributing new and differentiated data, and drawing together the knowledge and understanding that already exists around the lives and experiences of people affected by neurological conditions into a neuro data-lake. We plan to unify and manage these data on behalf of our community to create rich and authentic insights that will support improvements in health and social care, drive changes to policy and practice and contribute to our understanding and knowledge within neurology.

Connecting with our community: reaching more people and raising awareness

We know that accessing the right information and support, at the right time, can make a significant difference to someone's life. It improves their ability to cope and manage their symptoms and condition, as well as their overall experience of health and social care.

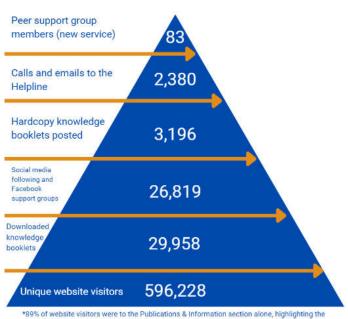
In the past year, we have extended our reach and grown our community by 45%, connecting with over 600,000 people (compared to 425,000 last year). Through our website, our pages and information was viewed by 596,228 people and our booklets and fact sheets were downloaded 29,958 times.

Report of the trustees

For the year ended 31 March 2021

Our reach

In 20/21, the Brain & Spine community was over 600,000 people:



importance of accessible, high quality information

To help us achieve our strategic goals, we believe it is important to raise the profile of the Brain & Spine Foundation and to increase awareness about the lives of people affected by a neurological problem.

Our outreach work is an important part of how we continue to grow our community, ensuring that people are aware of (or can find out about) our services when they need them. Attending conferences and events provides us with an invaluable chance to meet and engage with our community, and although this has not been possible during COVID-19 lockdown, we have continued to develop our virtual networks and contact databases in readiness for our new 'normality'.

There is more work to be done to ensure the information resources we produce reach

those who need it. The growing network of healthcare professionals we support and work with is a key part of this as they help us by reviewing and updating our information resources and booklets, and are responsible for distributing a large proportion of our booklets to patients through hospitals and clinics.

Connecting with our community also means listening to and amplifying the voices of the people we serve each day. We welcome members of the community who wish to share their stories through our website, newsletters, and social media channels.

In 2020-2021, we have grown our network of passionate and committed volunteer Ambassadors who help us to engage directly with local communities, sharing their own first-hand experience and supporting others to get in touch with our services or contribute to our work. The Ambassadors have adapted their roles, working entirely from a virtual capacity yet have continued to support the charity and stand by us during turbulent times. Over the past year, they have organised Covid-safe events, contributed to our campaigns and fundraised to help with our financial sustainability. Emma, who joined as an Ambassador in 2020, nominated the Brain & Spine Foundation at her workplace CSR programme and we received a donation of £10,000, along with over £2,500 raised through workplace activities. We are so grateful for the continued dedication we see from our Ambassadors each day and have plans to grow and retain our network of volunteers over the coming year.

Fundraising: developing a sustainable organisation

The Brain & Spine Foundation operates entirely from voluntary income and the strategy is to maintain this independence. We aim to generate income from multiple channels, including Individual Giving, Legacies, Trusts and Foundations, Major Donors, Corporate and Community activities so that we have a balanced and sustainable funding model. 20-21 was a very successful year for fundraising and engagement – and our ability to increase total income by 35% was the foundation for launching new services and growing existing ones.

Report of the trustees

For the year ended 31 March 2021

We applied successfully to the COVID relief fund, distributed by National Lottery. This £80,000 grant enabled us to maintain the Helpline and launch Neuro Social. We also secured a grant of £80,000 via CAF distributing funds from the Department. Total income from Trusts and Foundations was over £380,000 more than five times higher than the previous year.

One of our individual donors gave $\pounds 100,000$ via their private foundation allowing us to recruit two new members of staff and fund one existing helpline role. While they have asked to remain anonymous, we would like to express our gratitude for this significant donation.

The coronavirus drastically hit community and challenge events, with many planned activities cancelled or postponed beyond the financial year. The Virgin Money London Marathon was run as a virtual event in 2020, and remains a key source of income for the charity. Our team of 35 runners was captained by David Phillips OBE and in total raised a fantastic £70,000. We'd like to give a special mention and huge thank you to David, who last year ran his 500th Marathon.

Across our community, we have wonderful volunteers and people who go to great lengths to fundraise for the work we do from sporting events to bake sales.

The BHSF partnership, which continues into the second of three years, enhances their offer to the employee welfare marketplace through access to our services. We are proud to be extending the reach of our support services to this new audience.

This initiative, and others, demonstrates a new model of reciprocal benefits for the charity and its supporters that will develop into long term and sustainable relationships with other corporate partners.

As we move forward into 2021-22, the pillars of our fundraising strategy are to:

- Have a diverse funding mix from multiple channels;
- Maintain the cost of fundraising between 15% and 20%;
- Achieve an ROI of 6:1 (or greater) i.e. for every pound spent on fundraising we generate £6;
- Provide our amazing network of supporters with an exceptional experience to build loyalty and trust; and
- Build a community of people who understand the cause and support it practically, emotionally and financially.

Collaboration: working with partners

As members of the Neurological Alliance, we contributed to policy development and attended forums including the National Neurosciences Advisory Group (NNAG) on Mental Health and Neurology, the Development of the Rare Conditions Report and the Development of Mental Health in Neurology Report.

Marc Smith, our CEO, is a Trustee of the Neurological Alliance Board of Trustees since November 2019 and was elected Vice Chairman in November 2020. This brings mutual benefits and facilitates a closer working relationship e.g. the Neurological Alliance has been a co-sponsor and significant collaborator in NeuroLifeNow.

This year, again, we were stakeholders in the review and development of neurosurgical care pathways for subarachnoid haemorrhage, brain tumours, and pituitary tumours, which was being led by NHS England and NHS Improvement. We provided feedback on their recommendations and supported the NHS teams to engage patients and their families appropriately and effectively in the development process.

Report of the trustees

For the year ended 31 March 2021

Our 21-22 ambitions

Our transformation programme is the foundation of our 5-year strategic plans. It is person-centred, collaborative, and has financial sustainability at its heart. As part of this expanded vision, we are working towards a new model for our charity where our team remains small, but our impact is big. Allied to this lean structure is a new model of engagement and fundraising – one that sees people at the heart of a social movement. A movement designed to give people affected by a neurological problem a stronger and unified voice. We want to work alongside our community and empower them to act and take the lead in creating the change they want to see.

Through this programme and based on values of collaboration and co-production, we want to:

- Re-imagine how our information and support services can be delivered;
- Grow new partnerships and engage in collaborative working in and out of our sector engaging with key suppliers and partners to contribute specific skills and expertise;
- Develop agile and creative ways of working and support iterative learning within our organisation; and
- Build a technology-enabled, digital working environment that supports our staff to work effectively and efficiently whether on-site or working remotely.

We have initiated an operational audit and are reviewing our IT and office systems as part of this work. We are exploring secure cloud-based software and better integration to help drive collaboration and efficiency, whilst not compromising the delivery or security of our services and data. Through developing more agile and flexible working practices, we hope to allow for wider recruitment and greater retention of staff and resource.

The outcomes of this programme will remain aligned with our objectives and outcome framework:

- Dramatically improve quality of life for people affected by neurological conditions;
- Empowering people with neurological conditions to actively manage their own care;
- Increased awareness of neurological conditions, their impacts, and sources of support; and
- Faster access to specialist support, and better-connected care services, relieving pressure on the NHS and other health and social care services.

We have already made significant progress towards this programme in the last 18 months (April 2019 – March 2021).

In 2021/2022, we will also continue to deliver against our core work, providing:

- Free and unrestricted information and support through our helpline service, from trained and experienced neuroscience nurses;
- Accessible information resources made available on our website and distributed via healthcare professionals and our helpline;
- Online support groups that enable people to benefit from peer-to-peer learning and emotional support;
- Engaging and relevant content that we will share with our community through newsletters, social media, and as part of our work to raise awareness; and
- Build and extended network of Ambassadors reaching out in local communities, raising awareness, supporting people, and ensuring they know how to access information and support when they need it.

We aim to recruit and empower more volunteers to our organisation, enabling them to contribute to our goals.

We will also plan for our 30th Anniversary Year in 2022.

Report of the trustees

For the year ended 31 March 2021

To achieve this, in 21-22 we will focus on five organisation strategic aims:

Building community

We want to reach, recruit, engage and empower more people to our organisation enabling them to contribute to our goals.

Growth in direct services

We want to develop how our information and support services can be delivered through collaboration and coproduction.

Being fit for fundraising

In order to achieve financial sustainability, we must be fit to generate long-term income. We will continue to implement our CRM database to improve efficiency and the quality of our stewardship programmes and ensure our team have the expertise and skills to deliver high quality engagement and income generation.

Reporting impact and outcomes

We will continue to ask for feedback from our community through our surveys and develop a Monitoring & Evaluation strategy that reflects our desired impact. We will ensure we are regularly reporting on our progress and will undertake honest evaluations of the challenges we face and lessons we have learned.

Ensuring the success of NeuroLifeNow

We will continue to develop NeuroLifeNow to help inform and drive significant improvements in healthcare. This technology-led platform enables us to gather unique insight into the daily realities of living with neurological conditions, and we recognise the need to improve engagement with non-digital activation. We are working with experts to mitigate risks in this programme.

Financial review | April 2020 to 3 | March 2021

With the pandemic affecting all aspects of life and the economy, and charitable fundraising in particular, the 2020-2021 financial year saw a very strong performance in income generation. Total income was £892,901, up 35.6% on last year. Expenditure was £885,957.

Our expenditure & costs were in line with our plans and focused on Service Delivery (85%), with Cost of Raising Funds at 10% and Governance 5%

The modest surplus of $\pounds 6,944$ has been accrued because of reduction of fixed overheads early in the year, and careful management of the cost base thereafter.

We are aware that the charity income base will need to be strengthened and diversified in the coming period, and that the external environment will continue to be very challenging.

We have strategies to address sustainability of core and transformational projects and our funding pipeline for 2021-2022 is cause for optimism and we develop stronger relationships with major funders, industry and corporate partners.

In the year, we are particularly grateful for the donations and support from the public, new supporters and major donors, and for the continued support of Garfield Weston Foundation, The Fairhill Foundation, and BHSF in particular.

Report of the trustees

For the year ended 31 March 2021

Reserves policy

The trustees have again reviewed the charity's need for reserves including a reserves policy. Their aim is to keep unrestricted funds equivalent to a minimum 6 months of running costs, to ensure the charity's core activity could continue during a period of unforeseen difficulty. In this period of economic difficulty and cashflow challenges, reserves have been held between 3 and 5 months of running costs. As at 31st March 2021, we ended with £251,777 free reserves which equates to 4.5 months of running costs.

Our structure, governance & management

The Brain & Spine Foundation is a company limited by guarantee and is registered as a charity with the Charity Commission. It is governed by its Articles of Association (and updated on 22 March 2017). The board of trustees is responsible for determining the overall strategic direction of the charity and for developing policies and plans to support the delivery of charitable objects. The board monitors progress across all areas of activity including legal requirements and financial performance. Meetings take place quarterly and the Finance and Governance sub-committee, a sub-group of the board, meets up to four times each year to consider finances and good governance. Other sub-committees are created by the Chair to support and give oversight of strategic initiatives as required.

A Chief Executive Officer (CEO) is appointed by the trustees to manage the day-to-day operations of the charity. To facilitate effective operations, the authority for operational matters including financial management, employment and performance relating to agreed key objectives is delegated to the CEO.

Any decisions outside of the strategic direction agreed by the board or outside of the agreed budget are referred to trustees for approval.

The pay and remuneration of the CEO is reviewed by the board each year and any changes made are based on performance, an assessment of the market, the financial position of the organisation and relativity across the team.

In the previous year we developed a code of conduct for trustees and updated the trustee role description. The code sets out the conduct and practices required to ensure the highest standards of integrity and stewardship in this role.

In 2018, the charity introduced the honorary positions of President and Vice-President.

Trustee recruitment and appointment, induction, and training

We aim to represent the community we serve at all levels of the organisation and are actively reviewing our policy and practice related to Equality, Diversity and Inclusion.

The Articles of Association include terms of office for trustees, so that an initial appointment is made for a 3-year term and trustees will be eligible for reappointment for one further term of 3 years.

Fundraising approach

The Brain & Spine Foundation is registered with the Fundraising Regulator and subscribes to their standards for fundraising. We have an engagement philosophy that informs our fundraising approach, looking to build long-term relationships with supporters, volunteers and service users. We value all contributions, whether financial or non-financial.

Report of the trustees

For the year ended 31 March 2021

Risk management

An organisational risk review sets out the major risks and uncertainties facing the organisation. This is monitored periodically by the board's Finance and Governance Committee and systems and policies have been established to mitigate exposure to those risks.

Public benefit

When planning the activities for the year, the trustees have regard to the Charity Commission's guidance on public benefit in accordance with the duties set out in Section 17 of the Charities Act 2011. The benefit is to a specific group of individuals who have a neurological condition, or who have a friend or family member with such a condition, or who are involved in the treatment and care of these people. This report illustrates the activities provided for this group.

Statement of responsibilities of the trustees

The trustees (who are also directors of the charity for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity guarantee to contribute an amount not exceeding $\pounds I$ to the assets of the charity in the event of winding up. The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Report of the trustees

For the year ended 31 March 2021

Independent examiners

Godfrey Wilson Limited were re-appointed as independent examiners to the charitable company during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on I^{st} September 2021 and signed on their behalf by

Mark Luce

Mark Luce – Chairman

Independent examiner's report

To the trustees of

The Brain and Spine Foundation

I report to the trustees on my examination of the accounts of The Brain and Spine Foundation (the charitable company) for the year ended 31 March 2021, which are set out on pages 22 to 37.

Responsibilities and basis of report

As the trustees of the charitable company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the charitable company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charitable company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the charitable company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- (1) accounting records were not kept in respect of the charitable company as required by section 386 of the 2006 Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
- (4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Alison Goofrey

Date: 7 September 2021 Alison Godfrey FCA Member of the ICAEW For and on behalf of: Godfrey Wilson Limited Chartered accountants and statutory auditors 5th Floor Mariner House 62 Prince Street Bristol BS1 4QD

Statement of financial activities (incorporating an income and expenditure account)

For the year ended 31 March 2021

Income from:	Note	Restricted £	Designated £	General £	2021 Total £	2020 Total £
Donations and legacies	3	201,889	-	240,777	442,666	263,449
Charitable activities	4	332,102	-	87,400	419,502	297,525
Other trading activities	5	-	-	30,664	30,664	97,359
Investments		-	-	69	69	162
Total income		533,991		358,910	892,901	658,495
Expenditure on:						
Raising funds		-	-	91,613	91,613	105,984
Charitable activities		541,403	94,651	158,290	794,344	423,896
Total expenditure	7	541,403	94,651	249,903	885,957	529,880
Net income / (expenditure) and net movement in funds	8	(7,412)	(94,651)	109,007	6,944	128,615
Reconciliation of funds: Total funds brought forward		35,412	94,651	151,686	281,749	153,134
Total funds carried forward		28,000		260,693	288,693	281,749

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 15 to the accounts.

Balance sheet

As at 31 March 2021

	Note	£	2021 £	2020 £
Fixed assets Tangible assets	11		8,916	21,593
Current assets Debtors Cash at bank and in hand	12	50,002 266,552		13,452 279,227
		316,554		292,679
Liabilities Creditors: amounts falling due within 1 year	13	36,777		32,523
Net current assets			279,777	260,156
Net assets	14		288,693	281,749
Funds	15			
Restricted funds Unrestricted funds			28,000	35,412
Designated funds General funds			- 260,693	94,651 151,686
Total charity funds			288,693	281,749

The directors are satisfied that the charitable company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477(2), and that no member or members have requested an audit pursuant to section 476 of the Act.

The directors acknowledge their responsibilities for:

- (i) ensuring that the charitable company keeps proper accounting records which comply with section 386 of the Act; and
- (ii) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of section 393, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the charitable company.

These accounts have been prepared in accordance with the special provisions applicable to companies subject to the small companies' regime.

Approved by the trustees on 1 September 2021 and signed on their behalf by

Mark Luce

Mark Luce - Chairman

Statement of cash flows

For the year ended 31 March 2021

	2021 £	2020 £
Cash used in operating activities:		
Net movement in funds	6,944	128,615
Adjustments for:		
Depreciation charges	12,677	14,347
Dividends, interest and rents from investments	(69)	(162)
(Increase) / decrease in debtors	(36,550)	47,908
Increase / (decrease) in creditors	4,254	9,955
Net cash provided by / (used in) operating activities	(12,744)	200,663
Cash flows from investing activities:		400
Dividends, interest and rents from investments	69	162
Purchase of tangible fixed assets		(6,068)
Net cash provided by / (used in) investing activities	69	(5,906)
Increase / (decrease) in cash and cash equivalents in the year	(12,675)	194,757
Cash and cash equivalents at the beginning of the year	279,227	84,470
Cash and cash equivalents at the end of the year	266,552	279,227

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The Brain and Spine Foundation meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves and having taken into account the impact of the Covid pandemic on the charity's activities. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor to the Trust that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income from fundraising events and other trading income is recognised when the event or conference takes place and is deferred where the income relates to future periods.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies (continued)

d) Donated services and facilities (continued)

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

For Google AdWords, the charity measures the value of the gift at a proportion of the market value provided by Google. Where the market value is given in foreign currency, this is translated in line with the charity's foreign exchange policy (note 1 (o)).

In 2021 the charity benefited from donated time provided by KPMG and their delivery partners made a 'pro-bono' contribution to the charity's digital engagement initiative, NeuroLifeNow (NLN). The contribution was in the form of strategic consultancy time and technical development expertise used to re-purpose an existing software platform and has an open market commercial value estimated at £500,000. KPMG's involvement was at the early fast-track design and development stage of the NLN programme and resulted in a minimum viable product (the App) being launched in January 2021. As the App is under continual review and development, the charity does not consider there to be any residual value nor benefit in the work / donation contributed by KPMG. In accordance with the principles above, the trustees have valued the KPMG gift in kind at £150,000 recognising the receipt and expenditure of the "donation" within the fiscal year.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies (continued)

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis, which is an estimate of staff time spent on each activity:

	2021	2020
Raising funds	10.0%	10.0%
Charitable activities	90.0%	90.0%

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	4 years straight line basis
Database and website	4 years straight line basis

Items of equipment are capitalised where the purchase price exceeds £1,000.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

I) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

n) Pension costs

The company operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies (continued)

o) Foreign currency transactions

Transactions in foreign currencies are translated at the period average rate. Balances denominated in foreign currencies are translated at the rate of exchange prevailing at the year end.

p) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

There are no key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements.

2. Prior period comparative: statement of financial activities

			2020
estricted	Designated	General	Total
£	£	£	£
79,974	-	183,475	263,449
90,625	150,000	56,900	297,525
-	-	97,359	97,359
-	-	162	162
170,599	150,000	337,896	658,495
	. <u> </u>		
-	-	105,984	105,984
141.687	80,349	201,860	423,896
	·	·	,
141.687	80,349	307,844	529,880
,			
28,912	69,651	30,052	128,615
	79,974 90,625 - - <u>170,599</u> - <u>141,687</u> <u>141,687</u>	£ £ 79,974 - 90,625 150,000 - - 170,599 150,000 141,687 80,349 141,687 80,349	$\begin{array}{cccccccccccccccccccccccccccccccccccc$

Notes to the financial statements

For the year ended 31 March 2021

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3. Income from donations and legacies

Income from donations and legacies			0004
	Restricted £	Unrestricted £	2021 Total £
Gifts in kind - Google AdWords and KPMG Donations and appeal income Legacies Major donors	201,889 - - -	- 111,828 77,790 51,159	201,889 111,828 77,790 51,159
Total donations and legacies	201,889	240,777	442,666
Prior period comparative			2020
	Restricted £	Unrestricted £	2020 Total £
Gifts in kind - Google AdWords Donations and appeal income Legacies Major donors	79,974 - -	82,422 78,053 23,000	79,974 82,422 78,053 23,000
Total donations and legacies	79,974	183,475	263,449
Income from charitable activities			
	Restricted £	Unrestricted £	2021 Total £
Grants > £5,000: Fairhill Foundation The R S MacDonald Charitable Trust CAF Resilience Edward Gosling Foundation The Childwick Trust The Adint Charitable Trust The Adint Charitable Trust The MacDaibhidh Trust Southwark Council National Lottery Community Fund (Coronavirus Community Support Fund) Birmingham Hospital Saturday Fund	100,000 7,941 80,000 - - - - 80,000 40,000	- 10,000 10,000 10,000 25,000 - -	100,000 7,941 80,000 10,000 10,000 10,000 25,000 80,000 40,000
<i>Grants</i> = £5,000: The February Foundation Anton Jurgens Donations The Everson Charitable Trust	5,000 5,000	- - 5,000	5,000 5,000 5,000
Sub-total	317,941	70,000	387,941

Notes to the financial statements

For the year ended 31 March 2021

4. Income from charitable activities (continued)

	Restricted £	Unrestricted £	2021 Total £
Sub-total from previous page	317,941	70,000	387,941
<i>Grants < £5,000:</i> The D'Oly Carte Foundation Persula Foundation Other small grants < £3,000	3,000 3,000 8,161	- 17,400	3,000 3,000 25,561
Total charitable activities	332,102	87,400	419,502

Prior period comparative				2020
	Restricted	Designated	General	Total
	£	£	£	£
Grants > £5,000:				
The Caledonian Charity Trust	-	-	25,000	25,000
Garfield Weston	-	-	25,000	25,000
John Swire 1989 Charitable Trust	-	150,000	-	150,000
James Weir Charitable Trust	5,000	-	-	5,000
Birmingham Hospital Saturday Fund	68,000	-	-	68,000
Grants < £5,000:				
Persula Foundation	3,000	-	-	3,000
Other small grants < £3,000	14,625		6,900	21,525
Total charitable activities	90,625	150,000	56,900	297,525

5. Income from other trading activities

2021	2020
Total	Total
£	£
30,664	97,359
	Total £

All income from other trading activities in the current and prior year is unrestricted.

6. Government grants

The charitable company received government grant funding in the year from the Coronavirus Job Retention Scheme. The total value of such grants in the year was £7,876 (2020: £nil). There are no unfulfilled conditions or contingencies attaching to this grant in the current period.

Notes to the financial statements

For the year ended 31 March 2021

7. Total expenditure

			Support and	
		Charitable	governance	
	Raising funds	activities	costs	2021 Total
	£	£	£	£
Direct costs	33,210	146,505	16,432	196,147
NeuroLifeNow platform costs	-	150,000	-	150,000
Staff costs (note 9) Allocated costs:	42,980	366,231	20,309	429,520
Premises costs	2,171	18,197	1,016	21,384
Office costs	6,612	55,142	3,433	65,187
Depreciation	1,287	10,788	602	12,677
Consultants	1,121	9,397	524	11,042
Sub-total	87,381	756,260	42,316	885,957
Allocation of support and				
governance costs	4,232	38,084	(42,316)	-
Total expenditure	91,613	794,344	<u> </u>	885,957

Governance costs in the year were £3,420 (2020: £3,988).

Prior period comparative

Prior period comparative	Raising funds £	Charitable activities £	Support and governance costs £	2020 Total £
Direct costs Staff costs (note 9) Allocated costs:	47,901 41,983	107,642 219,968	8,878 15,054	164,421 277,005
Premises costs Office costs Depreciation Consultants	4,283 5,708 2,152 1,122	22,848 30,458 11,478 5,983	1,428 1,903 717 374	28,559 38,069 14,347 7,479
Sub-total	103,149	398,377	28,354	529,880
Allocation of support and governance costs	2,835	25,519	(28,354)	<u>-</u>
Total expenditure	105,984	423,896		529,880

Notes to the financial statements

For the year ended 31 March 2021

8. Net movement in funds

This is stated after charging:

		2021	2020
		£	£
	Depreciation	12,677	14,347
	Trustees' remuneration	Nil	Nil
	Trustees' reimbursed expenses	Nil	Nil
	Trustees' indemnity insurance	110	110
	Independent examiners' remuneration (including VAT):	3,420	3,375
9.	Staff costs and numbers Staff costs were as follows:	2021 £	2020 £
	Salaries and wages	375,943	250,683
	Social security costs	31,115	15,744
	Pension costs	20,147	10,578
	Redundancy costs	2,315	-
		429,520	277,005

One employee earned between £60,000 and £70,000 during the year (2020: none).

The key management personnel of the charitable company comprise the trustees, chief executive and senior management team. The total employee benefits of the key management personnel were $\pounds 264,458$ (2020: $\pounds 207,802$).

	2021 No.	2020 No.
Average head count	13	10

10. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

Notes to the financial statements

For the year ended 31 March 2021

11. Tangible fixed assets

	Computer equipment	Database and website	Total
	£	£	£
Cost At 1 April 2020 Additions in year	37,601	52,800 	90,401 -
At 31 March 2021	37,601	52,800	90,401
Depreciation At 1 April 2020 Charge for the year	34,163 1,251	34,645 11,426	68,808 12,677
At 31 March 2021	35,414	46,071	81,485
Net book value At 31 March 2021	2,187	6,729	8,916
At 31 March 2020	3,438	18,155	21,593
12. Debtors			
		2021 £	2020 £
Prepayments Accrued income		27,502 22,500	13,452 -
		50,002	13,452
40. One ditte was a surface due suithing 4 super-			
13. Creditors: amounts due within 1 year		2021 £	2020 £
Trade creditors Accruals Other taxation and social security		19,121 9,476 8,180	20,692 3,240 8,591
		36,777	32,523

Notes to the financial statements

For the year ended 31 March 2021

14. Analysis of net assets between funds

-	Restricted funds £	Designated funds £	General funds £	Total 2021 £
Tangible fixed assets	-	-	8,916	8,916
Net current assets	28,000		251,777	279,777
Net assets at 31 March 2021	28,000	<u> </u>	260,693	288,693
Prior period comparative	Restricted funds £	Designated funds £	General funds £	Total 2020 £
Tangible fixed assets Net current assets	- 35,412	- 94,651	21,593 130,093	21,593 260,156
Net assets at 31 March 2020	35,412	94,651	151,686	281,749

Notes to the financial statements

For the year ended 31 March 2021

15. Movements in funds

	At 1 April 2020 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
Restricted funds	2	~	2	2	~
Awards for All, Big Lottery Fund	2,500	-	(2,500)	-	-
Google AdWords	-	51,889	(51,889)	-	-
KPMG NeuroLifeNow	-	150,000	(150,000)	-	-
Persula Foundation	-	3,000	(3,000)	-	-
The D'Oyly Carte Charitable					
Trust	-	3,000	(3,000)	-	-
The R S MacDonald					
Charitable Trust	-	7,941	(7,941)	-	-
The February Foundation	-	5,000	(5,000)	-	-
Anton Jurgens Donations	-	5,000	(5,000)	-	-
Fairhill Foundation	-	100,000	(100,000)	-	-
CAF Resilience	-	80,000	(80,000)	-	-
Birmingham Hospital Saturday					
Fund	28,000	40,000	(40,000)	-	28,000
National Lottery Community					
Fund (Coronavirus Community					
Support Fund)	-	80,000	(80,000)	-	-
Other small grants < £3,000	4,912	8,161	(13,073)		
Total restricted funds	35,412	533,991	(541,403)		28,000
Unrestricted funds Designated funds:					
John Swire 1989 Charitable Trust	94,651		(94,651)		
Total designated funds	94,651		(94,651)		<u> </u>
General funds	151,686	358,910	(249,903)	<u> </u>	260,693
Total unrestricted funds	246,337	358,910	(344,554)		260,693
Total funds	281,749	892,901	(885,957)		288,693

Notes to the financial statements

For the year ended 31 March 2021

15. Movements in funds (continued) Purposes of restricted funds

Awards for All, Big Lottery Fund - To fund Back Pain booklet and film (animation).

Google AdWords - represents the value of advertising donated by Google to support access to information.

KPMG NeuroLifeNow - represents the value of pro-bono contribution donated by KPMG in the development of NeuroLifeNow apps.

Persula Foundation - Funds towards the expansion of the helpline.

The D'Oyly Carte Charitable Trust - A one off-grant towards the updating of the helpline to Virtual Call Centre Platform.

The R S MacDonald Charitable Trust - towards project 'Neuro Specialist Helpline' for the period ending 31 March 2021.

The February Foundation - solely towards the costs of the Brain and Spine Foundation national helpline.

Anton Jurgens Charitable Trust - towards a contribution to running the Brain and Spine Foundation's National Helpline Service.

FairHill Foundation - to cover the salary of a Neuroscience Nurse, a Content Officer and a Project Manager for the period ending 31 March 2021.

CAF Resilience - towards the salaries of three senior professionals critical to the delivery of frontline services, direct costs of running the Knowledge, Information and Education Services and contribution towards office and premises costs for the period ending 31 March 2021.

Birmingham Hospital Saturday Fund - £40,000 towards support of Helpline for year 2020/21 and £28,000 towards support of Helpline for year 2021/22.

National Lottery Community Fund (Coronavirus Community Support Fund) - £80,000 received towards the helpline and Neuro Social Digital Forum.

Purposes of designated funds

John Swire 1989 Charitable Trust - Funds designated to support the development of the BrainHQ project. As planned, the remaining funds have been spent down in the financial year ending 31 March 2021.

Notes to the financial statements

For the year ended 31 March 2021

15. Movements in funds (continued)

Prior period comparative	At 1 April 2019 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2020 £
Restricted funds Awards for All, Big Lottery Fund Google AdWords Persula Foundation The D'Oyly Carte Charitable Trust	2,500 - - 3,000	- 79,974 3,000	(79,974) (3,000) (3,000)	-	2,500 - -
James Weir Charitable Trust Birmingham Hospital Saturday	3,000 -	5,000	(5,000)	-	-
Fund Other small grants < £3,000	1,000	68,000 14,625	(40,000) (10,713)	-	28,000 4,912
Total restricted funds	6,500	170,599	(141,687)		35,412
Unrestricted funds <i>Designated funds:</i> The Grand Prix Trust John Swire 1989 Charitable Trust	25,000 -		(25,000) (55,349)	-	- 94,651
Total designated funds	25,000	150,000	(80,349)		94,651
General funds	121,634	337,896	(307,844)		151,686
Total unrestricted funds	146,634	487,896	(388,193)		246,337
Total funds	153,134	658,495	(529,880)		281,749

16. Related party transactions

There were no related party transactions in the current or prior year.

Trustee biographies

Anthony Amato-Watkins

Anthony is a consultant paediatric and adult neurosurgeon at the Royal Hospital for Children and Queen Elizabeth University Hospital in Glasgow. He has a particular interest in spinal trauma and brings valuable expertise to help with medical strategies and guidance for the charity.

Anthony joined the Brain & Spine Foundation as a Trustee in 2020, following in the footsteps of his step-father, Professor Sid Watkins, past President and founding member of the charity. He joins his step-brother, Alistair Watkins, who is also a member of the Board.

Within his adult spinal practice, Anthony hopes to bring together the Scottish National Spinal Injuries Unit based in Glasgow with the Brain & Spine Foundation to help promote a gold standard model of care for patients following spinal cord injuries and their long-term recovery. Anthony is also the Co-Chair for the Paediatric Advisory Group for paediatric neurosurgery in Scotland. This group works with other stakeholders to help delivery equitable access of neurosurgical care for children in Scotland.

Anthony is part of the Medical Advisory team at the Brain & Spine Foundation.

Ian Basden-Smith

Ian is committed to helping the Brain & Spine Foundation achieve its aims. Joining the Board of Trustees in 2012, Ian has seen significant change during his time as Trustee and is excited by the charity's future goals.

As a chartered accountant, he brings a broad range of expertise to the Board having worked in the banking industry and at KPMG. He also worked in senior roles at Samuel Montagu, Morgan Grenfell and Deutsche Bank across finance and operational activities in the UK, Europe and Far East.

Ian is Chairman of the charity's Finance and Governance Committee. He is a keen golfer, fisherman and enjoys the outdoors and spending time with his children and grandchildren.

Joe Bedford

Joe is excited to join the Brain & Spine Foundation and help steer its ambitious plans to expand reach and make positive change for those affected by neurological problems.

Working as a corporate lawyer for over twenty years, Joe is a partner and strategy Board Member at Stevens & Bolton LLP. He was a founding member of the Steering Committee for the Association for Corporate Growth (ACG UK), an organisation focused on supporting middle-market Mergers & Acquisitions activity and driving growth of the sector.

Joe is passionate about the Brain & Spine Foundation's work. He joined the Board in 2020 and is a member of the Finance and Governance Committee.

Trustee biographies

Peter Brickley

Peter is enthusiastic about the charity's cause, and joined the Board of Trustees in 2020.

He brings a wealth of technology expertise to the Board having spent 25 years leading technology for global businesses including Heineken and Centrica. He now leads the Business Process & Technology organisation at Coca Cola EuroPacific Partners.

Peter is the non-executive Chairman of Newbury Building Society and a Parish Councillor. In his spare time he loves going to the gym, wine, music, sports cars and spending time with his family and two golden retrievers. He is also a passionate home brewer (and beer consumer)!

Paul Fleming

Paul is passionate about supporting the crucial role the Brain & Spine Foundation plays in covering significant gaps in neurological health and wellbeing.

Over the last twenty years, Paul has worked as a financial restructuring lawyer, advising creditors, stakeholders, insolvency practitioners and directors on complex domestic and cross-border restructurings and insolvencies. He has worked on a variety of cases including the fall-out from the Lehman collapse in 2008.

In his spare time he enjoys spending time with his family, sailing and water sports.

Asli Güner-Paul

Asli joined the Board of Trustees in 2020, after a close family member was affected by a neurological illness. She is passionate about contributing to the invaluable work of the charity.

She is currently working as Associate General Counsel at a global solar company and heads up projects in the EMEA region. As well as holding a Bachelor of Law with first class honours, she also holds a Masters in Corporate and Commercial law and speaks Turkish, French and German.

Asli enjoys Pilates, travelling, collecting vintage crockery and spending time with her family.

Jeroen Huysinga

Jeroen is excited about the potential to create positive change for those affected by neurological conditions. He joined the Board of Trustees in 2020, and brings a wealth of knowledge to the Board having spent 35 years working as a Portfolio Manager covering equity markets and as Managing Director at JPMorgan Asset Management.

In 2020, Jeroen retired and embarked on a Master's degree in Charity Accounting and Financial Management. His ambition is to combine his commercial experience and rigorous learning to help make a difference and build a second career in the charity sector. He is a trustee of Invesco Cares, the John Hodge's Trust (a local community charity in Oxfordshire) and non-executive director of an investment trust.

He enjoys travelling back to the Netherlands and outdoor pursuits including mountain biking and walking.

Trustee biographies

Mark Luce, Chair

Mark's ambition is to transform the care provided to those affected by neurological problems, and in doing so, make a meaningful difference to many more people.

Joining the Brain & Spine Foundation Board of Trustees in 2017, Mark brings a wealth of expertise to his current role as Chair. He spent twenty years working for global beer giant SABMiller, and held a variety of senior roles in Europe, South America, Asia and the UK. His final role was as Global Marketing Operations Director. Now running his own marketing consultancy since 2017 as Chief Operating Officer, Mark works with blue-chip clients to drive their growth agenda.

Mark is passionate about campaigning to give power and a voice to the neurological community to drive positive change and dramatically improve quality of life outcomes. In his spare time, Mark is an avid traveller, wine maker and motorsport fan.

Elizabeth Manuel

In 2011, Elizabeth survived a subarachnoid haemorrhage and stroke leaving her with multiple health issues and disabilities. She has a strong resolve to make things better for survivors and educate others about brain injury recovery and rehabilitation.

Elizabeth spent twenty years as a family law barrister before becoming a district judge in 2005. In 2012, she set up her own support group to help others affected by stroke and brain injury. She does media and PR work and gives speeches for the RNIB and is a Service User Representative for the Stroke Association. As well as assisting with stroke and sight loss research projects, Elizabeth regularly writes articles about stroke survival, and her rehabilitation journey was featured in a film made for Sue Ryder, the Society of Chartered Physios, and the Royal College of Occupational Therapists. This was released to petition to MP's in 2020 about improved community rehabilitation.

Elizabeth joined the Brain & Spine Foundation as a Trustee in 2017, bringing considerable professional and lived experience to the Board. Elizabeth regularly gives motivational speeches at major conferences and enjoys improving her French, learning Spanish, painting and exercising.

Sarah Vibert

Sarah is passionate about improving care and support for people with neurological conditions having grown up with a brother with epilepsy.

Currently interim CEO at the National Council for Voluntary Organisations (NCVO), Sarah has almost two decades of experience in the public and not-for-profit sectors; with the last ten years at senior executive level. Sarah joined the Brain & Spine Foundation as a Trustee in 2020, and brings a wealth of expertise including strategic planning, partnership development and stakeholder relations, change management, policy and campaigning.

Prior to working at NCVO Sarah was chief executive of the umbrella charity, The Neurological Alliance and spend time in various senior management roles including at the Epilepsy Society and the charities office of HRH the Prince of Wales. Outside of work Sarah enjoys spending time with her family as well as cycling and running.

Trustee biographies

Alistair Watkins

Alistair follows in the footsteps of his father, Professor Sid Watkins, who was one of the founding members of the Brain & Spine Foundation and a past President of the charity.

Having spent the past 25 years working in the world of international sport at the highest level, Alistair brings extensive media and marketing experience to his role as Trustee. He began his career working as the FIA's Formula One Press Officer, and more recently founded a sports marketing consultancy, Influence Sports & Media.

Alistair joined the Board in 2014 and has been instrumental in the organisation of the Brain & Spine Foundation's Gala fundraising events and helps guide on the charity's strategic direction.